



## HOW TO DELIVER TO SAG

- Firstly, please check your current commitment to SAG for the 2011-12 season by calling or emailing the Wagga Wagga office.
- REMEMBER: YOUR NGR CARD PROVIDES MARKETERS WITH DETAILS SUCH AS ABN & BANK ACCOUNT NUMBERS. Please ensure you keep it current at all times & inform SAG of any changes to your operation.
- To check or update your information, contact the NGR grower helpline on 1800 556 630.

### PHYSICAL DELIVERY TO BULK-HANDLER/PRIVATE STORER: EXISTING SAG CONTRACT IN PLACE

1. Quote NGR number.
2. Nominate Southern Ag Grain as the buyer (see below for SAG BHC buyer codes).
3. Quote your Southern Ag Grain contract number. NB: all contracts have unique numbers.

### TRANSFERRING WAREHOUSED GRAIN

1. SAG will purchase warehoused grain from the following BHCs: GRAINCORP, AWB GRAINFLOW, ABA or selected private storers.
2. Call Southern Ag Grain for daily prices and to receive your unique contract number.
3. Once you have received the contract number grain can be transferred immediately to Southern Ag Grain by completing a warehouse transfer form (see below for warehouse transfer info and SAG BHC buyer codes).

### POOL SPOT DELIVERIES TO BULK HANDLER (BHC) SILO: UNCONTRACTED

1. Check with Southern Ag Grain if relevant pools are still open for delivery.
2. Quote NGR number.
3. Nominate Southern Ag Grain as the buyer (see below for SAG BHC buyer codes).
4. Nominate which pool and payment option you have selected (see pg 5 - 7 for more info on payment options).

#### GRAINCORP WAREHOUSE TRANSFERS (Graincorp Buyer Code = SAGG)

- Register with [www.graincorp.com.au](http://www.graincorp.com.au) for online access to viewing ticket info & transferring onto contracts; OR
- Complete paper transfer form (available from SAG or GCOP).
- SAG can assist you with this process or you can call the GCOP Grower Online Support on 1800 809 482.

#### ABA WAREHOUSE TRANSFERS (ABA Buyer Code = Southern Ag Grain)

- Register with [www.bulkalliance.com.au/Service-Centre](http://www.bulkalliance.com.au/Service-Centre) for online access to viewing ticket info & transferring onto contracts; OR
- Complete paper transfer form (available from SAG or ABA).
- SAG can assist you with this process or you can call the ABA Service Centre Helpline on 1800 255 426.

#### AWB GRAINFLOW WAREHOUSE TRANSFERS (AWB Grainflow Buyer Code = Southern Ag Grain)

- Register with [www.grainflow.com.au](http://www.grainflow.com.au) for online access to viewing ticket info & transferring onto contracts; OR
- Complete paper transfer form (available from SAG or AWB).
- SAG can assist you with this process or you can call the Grower Service Centre on 1800 054 433.

#### CONTRACTUAL ISSUES

Southern Ag Grain is committed to assisting you in working through any contract/delivery issues you may encounter. Sometimes contract delivery can be renegotiated without penalty, depending on market conditions. The earlier we are aware of any issues you may have the better chance we have of identifying an effective resolution. Contact Southern Ag Grain immediately if you have any production or quality concerns that may affect your ability to deliver against your current commitment.